

Tony Overton
Sheerwater Court
Kelowna

28th January 2014

Dear Ryan,

I am delighted that we selected Kelowna Custom Theaters to plan and install the media system at our new home; as selecting the correct trades is probably one of the most important elements for a homeowner. You did an excellent job for us, and always achieved your deadlines, which in turn was very helpful to both the lead builder and the various sub trades.

Planning and selecting the system can be daunting, and of course defining a budget is fundamental. To your credit you listened to what we actually wanted, and at the end of the process gave us everything on our wish list, and still left some change in the budget!

After we had lived in the house for a few months, we wanted to make some modifications and adjustments, and I was very please at the speed in which you responded, but also and more importantly how highly you regard after sales service.

We would appreciate it if you would pass on our thanks to your team, and I would have no hesitation in recommending you to any new homeowner or builder in the future.

Regards
Tony Overton